Ways to register:
Phone: +1-706-542-3537 or 800-811-6640 (toll free in the USA)
Fax: +1-706-542-7537
Email: questions@georgiacenter.uga.edu
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Coach/Mentors

Christina (Chrissy) Dent, MSN, RN, Coach/Mentor
Human Resource Development and Staff Relationships
Cultural Competency and Diversity Issues in Management
Ethics and Values-Based Decision Making
Ms. Dent is an instructor of Nursing at Abraham Baldwin Agricultural College (ABAC), Tifton, Georgia. She received her Bachelors and Masters of Science degrees in nursing at Valdosta State University, Valdosta, Georgia and is working on a PhD in nursing. In ABAC’s School of Nursing, she teaches in the areas of pediatrics and pharmacology online for health professionals. In addition to her college faculty experience, she brings 9 years of experience as a nurse manager in various health care arenas to the program.

Patty Melnick, B.S., M.Ed., Coach/Mentor
Leadership Skill Development for the First-Time Supervisor
Systems Thinking and the Management Team
Ms. Melnick completed her Associate’s and Bachelor’s degrees in Radiography at what is formerly known as the Medical College of Georgia in 1991 and 1997, respectively. Ms. Melnick completed her Master’s Degree in Adult Education at the University of Georgia in 2006. She obtained experience in management in 1994 as a radiology department manager in a small rural hospital and her post-secondary experience began in 1999 as a radiography instructor at Middle Georgia Technical College. Ms. Melnick is currently employed at Athens Technical College, teaching science and health related courses as well as advising and guiding students through the maze known as allied health.

Ashley Murtha, Coach/Mentor
Finances and Accounting for the Non-Accountant Manager
Ms. Murtha is a duel degree graduate in Business Management and Marketing. As a Momentum, Inc. Specialist, Ms. Murtha works within private and public sector to provide support and problem solving for internal and external clients on numerous financial related projects. Currently, she supports business development, processes expense reimbursements, processes accounts payable, and posts accounts receivable payments. Other financial experience includes calculating and managing sales and use tax, and processing payroll, including 401K, taxes, Health Savings Accounts (HSAs), and Child Support. Ms. Murtha possesses leadership, communication and teambuilding skills as well as extensive experience in community service. Her confidence and attention to detail in leading workshops make her a valuable asset to any project. Other strengths include problem-solving skills, creating and delivering presentations, excellent communication skills, and the ability to work successfully as a team member.
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Jan Smid, MPM, Coach/Mentor
Project Management Fundamentals for Healthcare
Ms. Smid has a master's degree in Project Management (MPM) and a Bachelor of Science degree in Education. She is both a business and academic professional with a wide range of curriculum development, assessment, and training experience. She is President of Corporate-Copia, LLC, a project management and leadership training and curriculum development organization. Jan is an active member of the Project Management Institute (PMI). She held the offices of Public Relations Chair for the Sales and Marketing Special Interest Group and was on the Member Advisory Board for PMI National. Jan has presented papers at the PMI national conference and at Professional Development Day Symposia for PMI for the past ten years. Ms. Smid partners with the University of Georgia to deliver their Project Management Certification Exam Prep as a Registered Education Provider for PMI #1291. She is also certified to deliver UGA, GTED's 25-day Management Development Program and to administer and interpret the Myers Briggs Type Indicator. Ms. Smid also teaches Project Management Basic, PMP Certification Exam Prep, Myers Briggs Type Indicator, Managing Change, Communicating Effectively, 360 Degrees, Handling Conflict, Motivating, Communication That Works!, Time Management, Ethics, Power and Influence, Creativity and Problem Solving, 360 Assessment, Team Building, Leadership, Change Management, Presentation Skills, and Interpersonal Skill Assessments.

LouAnn Pipher, Coach/Mentor
Healthcare Reform: Managing Effectively in a Changing Environment
Ms. Pipher is a skilled team leader, business analyst, and trainer with staff management experience. She has the ability to elicit requirements, analyze problem areas, and provide recommendations for solutions. Ms. Pipher possesses leadership, communication and teambuilding skills, and is adept at applying analytical, problem solving, organizational and communication skills, particularly in the areas of business process consulting and process mapping. She is a Certified Professional in Health Information Technology (CPHIT), a Microsoft Certified Professional (MCP) and is currently preparing for Certified Business Analyst Professional (CBAP®) certification. Ms. Pipher’s background includes Business Analysis, Business Process Reengineering, Business Process Mapping, Training Content Development and Delivery, Healthcare subject matter expertise and is proficient in the Microsoft Office Suite programs.