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Ms. Oswald has a Bachelor of Science in Education and extensive coursework in Training and Development in the Master of Education program at Pennsylvania State University. Ms. Oswald currently serves as a Vice President for Momentum, Inc., where she is responsible for expanding professional services in the Health and Human Services sector. Ms. Oswald has delivered EMR/EHR Workflow Workshops for several Pennsylvania State Associations and is an active Board Member for the PA Physicians Advisory Group. She works to bring together healthcare and community leaders to improve healthcare quality, costs, access, and patient safety through the deployment of health information technologies within and between health care organizations in the greater Harrisburg region. Ms. Oswald is an experienced consultant specializing in IT projects and strategic planning and facilitation, and she has worked with a variety of Health and Human services organizations throughout her tenure as a consultant with Momentum, Inc.
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Dr. Smith provided program and curriculum development for the Department of Professional and Personal Development at the University of Georgia Center for Continuing Education. After nine years of employment in hospitals as Education Director and Patient and Community Affairs Director, she became a UGA faculty member and trainer. Dr. Smith has developed and conducted award-winning customerservice and train-the-trainer workshops for professionals in the health care field for many years. She worked with faculty in curriculum development for online certificate programs. She was awarded her EdD and MEd in Adult Education from the University of Georgia and her BS degree from the University of Louisville. Dr. Smith served as editor of all modules and as author of the Orientation and Synthesis Sessions of the following modules: Cultural Competency and Diversity Issues in Healthcare Management; Leadership Skill Development for the First-Time Supervisor; Management Ethics & Values-Based Decision-Making; and Systems Thinking and the Management Team.