

Fulfilling the core market research educational needs of individuals and companies worldwide.

Presented through a unique
partnership between



UNIVERSITY OF
GEORGIA

MRII MARKET RESEARCH
INSTITUTE INTERNATIONAL



How to Contact Us:

Phone: +1-706-542-3537 or
1-800-811-6640 (USA only)

E-Mail: [questions@
georgiacenter.uga.edu](mailto:questions@georgiacenter.uga.edu)

Frequently Asked Questions

1. Who should take the self-paced, self-study course?

People who are serious about learning more about how to describe your research findings in ways that grab your audience's attention, address the business decision your client needs to make, and offer sound and useful recommendations. You might be new researcher – with less than two years' experience. Or, you might be a seasoned market researcher desiring refreshment or an opportunity to update your knowledge on this topic. Learn from the Experts! The course author and MRII course contributors have decades of combined experience in this area.

2. Are there any prerequisites for enrolling in course?

No. There are no prerequisites for enrolling in *Communicating Research Results*.

3. Why should I complete the course?

As a graduate of the course, you will be better prepared to ensure that the research you provide meets your client's expectations by delivering actionable insights and recommendations. Also, this course offers continuing education for research practitioners. If you are **PRC certified** through the Insights Association (IA), this course is qualifies for 10 hours for continuing education.

4. What do I receive when I complete the course?

Successful graduates of the course will receive **1.0 Continuing Education Unit (CEU)** from the University of Georgia. Additionally, you will earn a *Digital Badge* to post to your social media assets. Your *Digital Badge* recognizes your accomplishment as well as builds your brand and credibility in the global market research industry.

5. How long does it take to complete the course?

Upon receipt of the course "Welcome" email (containing the course URL, your username, and password), you are given up to 30 days to complete the 10 hour, self-paced, self-study course. A one-month extension can be granted for a nominal fee (\$50 US). You can make your one-month extension request and payment [here](#). Upon receipt of your extension request payment, 30 days will be added to your original course expiration date.

6. How much time will I need to devote to study?

Former students have reported spending 8-10 hours in the course. This course awards 1.0 Continuing Education Unit to successful graduates.

7. What are the graded components of the course?

You must successfully complete three online assessments with a score of 70% or greater:

- a. Progress Check 1
- b. Progress Check 2
- c. End of Course Quiz

When you earn a score of 70% or greater for the End of Course Quiz you will be passed to the evaluation questionnaire where you will be completing a short evaluation of the course.

Once you have completed the evaluation, an automated message will be sent to the University of Georgia Center for Continuing Education alerting the administrative staff of your SUCCESSFUL COMPLETION of the online course. Within 36 hours, you will receive a confirmation "graduate" email from the University of Georgia.

8. Do I have to purchase a textbook?

No. However, we suggest you consider purchasing the recommended textbook. The suggested textbook is:

Malhotra, Naresh K., *Essentials of Marketing Research: A Hands-On Orientation*, Pearson Education: Upper Saddle River, NJ. ISBN-13: 978-0-13-340182-0 (digital subscription edition)

Included in the online course are suggested reading assignments from the above textbook. These readings are not required content and will not be part of the testing for the course. The textbook suggestions are simply intended to add additional depth to your understanding of the topic.

9. Can I study the online course content with my mobile device?

The online course content, tools and resources are best optimized for a desktop or laptop computer. While the online platform is designed to be mobile responsive, we strongly recommend the use of a desktop or laptop computer.

What are the technology requirements (devices and browser)?

To take advantage of the different features (PDF files, URLs/links to external websites, animated exercises, audio and video clips) you should use a Windows or Macintosh-based browser. A robust browser such as [Chrome](#), [Firefox](#), [Microsoft Edge](#), or [Safari](#) and a fast internet connection provide the best experience. The online platform supports many popular web browser versions. To find out if your computer's current software configuration is compatible, see [System & Software Requirements](#).

10. What is the cancellation/refund policy?

You may cancel your enrollment within the first seven days and receive a refund less a \$100 administrative processing fee, provided that you have not accessed the online course material at all. Written requests for course cancellation or transfer must be sent to student@georgiacenter.uga.edu in order to be processed.

Enroll Anytime. Register Now!

For more information about the [Communicating Research Results](#), contact us at questions@georgiacenter.uga.edu or by telephone at +1-706-542-3537.