

Recertification Online Course for Level II: Introduction to Design

UNIVERSITY OF GEORGIA

How to Contact Us:

Phone: +1-706-542-3537 or
800-811-6640 (toll free in the USA)

Email: questions@georgiacenter.uga.edu

Frequently Asked Questions

- For whom is the course designed?
- Are there any prerequisites for enrolling in this course?
- How long does it take to complete this course?
- Can I move about the course and study the lessons in any order or must I follow the lessons in numerical order?
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For whom is the course designed?

This course was specifically created for individuals currently holding mandated certification in GSWCC's *Level II — Introduction to Design*. The professions include, but are not limited to, design professionals, plan reviewers, engineers, and landscape architects. The course is available to both Georgia residents and out-of-state participants conducting business in Georgia.

Are there any prerequisites for enrolling in this course?

This course is designed for people who already hold certification but must renew their licensure.

How long does it take to complete this course?

You will have 30 days to complete the course, including taking the quizzes. Some lessons will take more time, and some will take less time. The time that you might take for studying the optional, additional resources are not included in the 4 hours that you will need to complete the module.

Can I move about the course and study the lessons in any order or must I follow the lessons in numerical order?

You must begin with the General Introduction and progress through each lesson as presented. Your successful completion of the quiz at the conclusion of each lesson will allow you to progress to the next lesson.

What is the cancellation/refund policy for this course?

The Georgia Center will gladly issue a full refund if you cancel before we send you course access information. You may receive a refund less a \$50 administrative fee if you cancel after we send your access information, provided that you have not accessed the course at all. Once you access the course, you are no longer eligible for a refund. To cancel your enrollment, please send an email to student@georgiacenter.uga.edu.



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What is the preferred browser to be used for the optimal online course experience?

A modern browser adhering to web standards is recommended for optimal viewing. If possible, please use a robust browser such as Chrome, Firefox, or Safari.

Who should I contact for assistance with the course?

If you need technical support with the web course software email the Call Center at the University of Georgia Center for Continuing Education at callcenter@georgiacycenter.uga.edu, or call +1-866-781-9953. A Call Center associate will respond to your inquiry as soon as possible.

For questions about the concepts and content presented in the course, contact the Georgia Soil & Water Conservation Commission (GSWCC) by sending an email to certification@gaswcc.org.

For questions about administration of the course, contact the Georgia Center for Continuing Education at 706-542-3537 (Monday-Friday, 8 a.m. — 6 p.m. US ET) or email your request to student@georgiacycenter.uga.edu.

Enroll Anytime. Register Now!

For more information about **Level II — Introduction to Design**, contact us at questions@georgiacycenter.uga.edu or by telephone at +1-706-542-3537.